

30th Annual New York State Adult Abuse Training Institute

AATI

Identifying Risk and Supporting Autonomy and Wellbeing

The Power of Tools,
Partnerships & Best
Practices

Marriott Albany
189 Wolf Road
Albany, NY

OCTOBER
4-5
2023



The Learning &
Development Projects
Silberman School of Social Work



Office of Children
and Family Services

This Year...

PIVOT. The 30th Anniversary of the Adult Abuse Training Institute (AATI) is a forum for people who serve vulnerable adults. Turnover in the last few years has had a huge impact on basic practices, particularly on the front lines. AATI will pivot to support understanding of this work, support sustaining and development of key partnerships, and importantly, where possible, this year's workshops should provide tools and/or methods that will support the work.

Aims of the AATI

- To build the knowledge base, skill set and networks of professionals working with vulnerable adults
- To promote the exchange of information, innovative thinking and practice

Who Participates in the AATI?

Partners from adult protective services, criminal justice, healthcare, law enforcement, mental health, public health, aging, domestic violence and a variety of other professions and disciplines that interact with abused adults.

Steering Committee

The Learning & Development Projects at the Silberman School of Social Work Hunter College

Geoff Rogers
Olive Lyons
Desiret Colon
Jerry Antonatos

New York City Adult Protective Services (APS)

Deborah Holt-Knight

New York State Office for the Prevention of Domestic Violence (OPVD)

Bonnie Allen
Katherine Grant

New York State Office of Mental Health

Karen Choens

Rockland County Department of Social Services

John Fella

US Postal Inspection Service

Donna M. Harris

Orange County Social Services/Adult Protective

Tracy Wager

CUNY Graduate School of Public Health & Health Policy

Stacey Plichta

New York State Office for the Aging

Erin Ann Purcell

New York City Elder Abuse Center at Weill Cornell Medicine Division of Geriatrics and Palliative Medicine

Lisa Rachmuth
Ayanna Mortley

Alzheimer's Association Northeastern New York/Community Outreach Coalition of New York

Erica Salamida

Jewish Family Services of Northeastern New York

Jane Ginsburg
Jenfer Plouffe

Lifespan of Greater Rochester Inc.

Paul L. Caccamise

New York City Human Resources Administration-Office of Policy, Procedures and Training - Adult Protective Services

Donna Cooper

New York State Division of Criminal Justice Services

Molly Bates

New York State Judicial Committee on Elder Justice

Hon. Deborah Kaplan
Joan Levenson



Licile Blunte, Shelly Fiebich, Susan Hollander, Anthony Lareau, Jacqueline Maclutsky, Caren Mahar, Lisl Maloney, Deborah Poydock-Whipple, William Seitz, Debora DeBell-Donohue

Opening Remarks



Suzanne Miles-Gustave

Acting Commissioner
New York State Office of Children and Family Services

Suzanne Miles-Gustave, Esq., was appointed Acting Commissioner of the New York State Office of Children and Family Services in December 2022. She concurrently serves as the agency's Executive Deputy Commissioner, a role she was appointed to in July 2021. Ms. Miles-Gustave first joined OCFS in 2014 as general counsel/ deputy commissioner, where she has led the agency's Division of Legal Affairs and served as lead advisor to the commissioner and counsel in the New York State Governor's office on statutory, regulatory, compliance and risk issues.

As the agency's Acting Commissioner and Executive Deputy Commissioner, Ms. Miles-Gustave plays a pivotal role in shaping OCFS policy to achieve its mission of promoting the safety, permanency and well-being of our children, families and communities, and leads cross-agency initiatives to support the overall mission. Ms. Miles-Gustave also serves as co-chair of the Executive Diversity, Equity, Inclusion and Accessibility Steering Committee.

Ms. Miles-Gustave is a graduate of the State University of New York at Buffalo and obtained her Juris Doctor from Fordham University School of Law. Early in her career, she practiced in law firms in New York City, clerked on the Sixth Circuit Court of Appeals, served as assistant district attorney/ director of external affairs for the Westchester County District Attorney's Office and was senior director of strategic initiatives for the New York City Department of Education.

Opening Remarks



Greg Olsen

Acting Director
New York State Office for the Aging

Greg Olsen is acting director of the New York State Office for the Aging (NYSOFA) where he oversees the administration of federal and state funded programs that assist more than 4.6 million older adults and 4+ million informal caregivers.

Working with public and private partners, Greg is leading the effort to combat ageism, generalizations, and stereotypes about aging while showcasing the value of aging services professionals. Under Greg's leadership, many innovative projects have been launched to improve the lives of older adults and their families by combatting isolation, offering lifelong learning opportunities, and developing innovations to support caregivers. He also led New York State's pandemic response efforts for older adults.

Greg served as chief of staff and legislative and policy director for Assemblyman Steve Englebright, former chair of the Assembly Standing Committee on Aging. He was the first executive director of the New York State Alliance for Retired Americans and served as executive director of the New York State Coalition for the Aging, a nonprofit organization representing more than 200 community-based organizations providing non-medical long-term care. He received his master's degree in social work with a specialty in gerontology from Syracuse University's Maxwell School.

Opening Remarks



Julie Kelleher

Director
Bureau of Adult Services

Julie Kelleher has over 15 years of experience working in human services in various capacities. She began her career in Saratoga County investigating reports of child abuse and neglect, assessing safety and risk to children, and working to reduce the occurrence of abuse and maltreatment with prevention services for the purpose of averting disruption of a family. She also worked with and advocated for children, who were freed for adoption, to find their forever homes. During this time, Julie worked together with local law enforcement, Saratoga Center for the Family's Child Advocacy Center, Wellspring domestic violence and sexual assault services, local food pantries and many other local community resources using a multidisciplinary approach to helping families.

Julie moved to state service at the Office of Children and Family Services (OCFS) within the Bureau of Permanency Services where she supported local districts with adoption subsidies and the Interstate Compact on Adoption and Medical Assistance. She moved to Strategic Planning and Policy Development where she coordinated projects including state planning and policy development. In her current role in the Bureau of Adult Services, Julie manages a committed team of specialists who are dedicated to supporting the local districts and dependent and vulnerable adults of New York State. She will continue to advocate for partnerships amongst state agencies, stakeholders, and local governments to help to address challenges we face in bringing services to those adults in need.

Plenary Speaker



Jasmine Grace

**Director
Outreach**

As a survivor of sex trafficking and drug addiction, Jasmine is an effective keynote speaker, panel participant and facilitator for trainings, workshops and groups.

She has spoken on panels at the U.S Commission on Civil Rights in New Hampshire and at two side panels for members of the United Nations in New York. She has also been featured on The 700 Club and many other online news sources. In addition, Jasmine consults with healthcare professionals, law enforcement personnel, educators and nonprofit organizations. She advises on issues such as safe homes, program growth, curriculum development, survivor support and peer mentorship. Jasmine is also the Founder and Director of Jasmine Grace Outreach. JGO empowers women as they exit and recover from the commercial sex trade and addiction. Lastly, she is the author of "The Diary of Jasmine Grace. Trafficked. Recovered. Redeemed".

Plenary Speaker



Sharee Rines

President
National Adult Protective Services Association

Training Supervisor and Policy Writer
Georgia Adult Protective Services

Sharee Rines has worked in Aging Services for over 18 years and currently supervises a unit of trainers and policy writers for Adult Protective Services (APS) and Public Guardianship Office. Previously she gained experience as an investigator for APS and case managing individuals under Guardianship. Sharee is a board member and President of the National Adult Protective Services Association and a member of the National Elder Abuse MDT Training and Technical Assistance Center Advisory Board. Working with other Aging staff, she helped to develop a smart phone app that educates community members about issues related to adult abuse and resources available to older adults and adults with disabilities. Sharee also works on grants and contracts that provide support to Georgia's most vulnerable. She is committed to the issues facing vulnerable adults and works to assure that they can live safely in the setting of their choosing.

Workshop Tracks

- Casework Practice
- Abuse – covers both financial exploitation, adult and elder abuse; and domestic violence
- Casework Practice/Worker Health
- Diversity, Equity & Inclusion
- Tools, Best Practices & Partnerships
- Social Isolation
- MDTs and EMDTs

WORKSHOP
TRACKS

Conference Schedule

Tuesday
October 3

9:00am - 4:00pm

Salon B

Article 81: Guardianship for PSA Clients

Hon. Lisa S. Ottley, Mark Maves, Esq., Morgan Thurston, Esq.

Wednesday
October 4

8:30am

Lobby

Registration

10:15am - 11:15am

Session 1

Albany/
Colonie

Protecting You & Your Client's PII - **HYBRID WORKSHOP**

Donna Harris, Kristin Walunas

Troy/
Schenectady

Understanding the Caregiver Journey: Using a Caregiver Assessment to Support Caregiver Wellbeing

Abbey Derepentigny, Linda Miller, Kimberly Comisky

Empire

Estate Planning: Friend or For to Financial Exploitation

Tina Janssen-Spinosa, Dina Patel

Salon A

NYC APS: Caseworker Safety Protocols

Sanquanette Milligan, Dolores Rodrigues, Nicole Fraser, Alison Thomas, Rackel Casey, Gwendolyn Scott

Salon B

Centering Equity and Inclusion in Elder Justice Work

Leigh Goulbourne

Conference Schedule

10:15am - 11:15am

Cont'd

Session 1

Salon C

Gender Based Violence and Vulnerable Adults

Bonnie Allen, Amelia Allen

Salon F

Understanding the Risk: Abuse and Exploitation in Individuals with Alzheimer's or Dementia

Erica Salamida

Salon G

Advancing the Science: The Latest in Alzheimer's and Dementia Research

Elizabeth Smith-Boivin

11:20am - 12:30pm

Salon DE

Opening Remarks and Plenary Speaker

Julie Kelleher

Suzanne Miles-Gustave

Greg Olsen

Plenary Speaker - Jasmine Grace

12:30pm - 1:15pm

Salon DE

Lunch

Conference Schedule

1:30pm – 3:00pm

Session 2

Albany/ Colonie	The Elder Abuse Risk Assessment and Evaluation Tool (EARAE) - HYBRID WORKSHOP Tracey Siebert-Konopko
Troy/ Schenectady	Trauma-Responsive Approaches to Working with Adults Jenna Velez
Empire	APS Legal interventions Morgan Thurston
Salon A	Safeguarding Animal Companions of Older Adults: Resources and Partnerships Ana Hernandez, Lucy Biesenbach, Justin L. Thompson, Michael Mugan, Danielle Emery
Salon B	The Many Faces of Trauma Bonnie Allen, Kathy Grant
Salon C	The Impact of Technology on Documentation in Assessment of Abuse John Fella, Tracy Wager
Salon G	Physiology of Aging: What's Normal and What's Not? Richard Machermer
Salon H	Dementia Friends - New York Champion Information Session Dona Giannotti
Salon F	Language is the Roadmap: Trauma-Informed Interviewing and Utilizing Descriptive Language in Documentation Florian Edwards, Dina Patel

3:15pm - 3:30pm

Break

Conference Schedule

3:30pm – 5:00pm

Session 3

- | | |
|-----------------------|---|
| Albany/
Colonie | Financial Exploitation and Domestic Violence - HYBRID WORKSHOP
Nasim Sarabandi |
| Troy /
Schenectady | Trauma-Responsive Approaches to Working with Adults
Jenna Velez |
| Empire | E-MDT Mock Case Presentation
Karen Webber, Sanquanette Milligan, Elaina DellaCava, Arlene Markarian, Takai Forde |
| Salon A | Person-Centered Technology to Address Aging, Social Isolation and Loneliness
Karen Choens, Becky Preve, Tobi Abramson |
| Salon B | Recognizing & Preventing Scams and Frauds That Target Older Adults
Casandra Walker, Donna Harris |
| Salon F | New York's Supported Decision-Making-Act - How We Got Here, Where Are We Going?
Joan Levenson, Haldan Michael Blecher, Morgan R. Thurston,
Hon. Kristin Booth Glen |
| Salon G | Project Lifesaver Program
Cindy Neff, Joseph Guice |

8:00am - 9:00am

Thursday
October 5

- | | |
|---------|------------------|
| Salon A | Breakfast |
|---------|------------------|

Conference Schedule

9:15am - 10:15am

Salon DE

Plenary Presentation

Change is Coming...But the Work Remains the Same
Sharee Rines

10:30am – 12:00pm

Session 4

Albany/
Colonie

The Importance of Conflict Competency Skills for Professionals Serving Vulnerable Adults - **HYBRID WORKSHOP**

Daniel Kos, Alice Rudnick

Empire

Navigating Community Medicaid Applications: Unlocking Benefits and Avoiding Pitfalls

Frank E. Hemming, Karen Choens, Louis W. Pierro

Troy/
Schenectady

Restorative Steps: An Alternative Approach to Complex Cases of Elder Abuse

Deirdre Lok, Rachael Domanico

Salon A

Legal Ethics for APS Practice

Mark Maves

Salon B

Strengthening Resilience Through Consumer-Directed and Direct-Hire In-Home EISEP (Expanded In-home Services for the Elderly Program)

Eileen Griffin, Gina Cook

Salon C

MDT and EMDT Success Stories Roundtable

Caren Mahar, Lorraine Murray, Nicol Dowdell, Rebecca Bradley, Kasey O'Connor

Salon F

Introducing the Safe & Together Model

Candance Calabrese, Bonnie Allen

Conference Schedule

12:00pm – 1:15pm

Salon DE | **Lunch & Closing Remarks**
Julie Kelleher and Shelly Fiebich

1:30pm – 3:00pm

Session 5

Albany/
Colonie | **Partnering to Address Gender Based Violence - HYBRID WORKSHOP**
Bonnie Allen, Daniel Koos

Troy/
Schenectady | **The Power of Community Partnerships: Mobilizing Your Network**
Erica Salamida

Salon A | **Integrating Self-Care into Your Life**
Stacey B. Plitcha

Salon B | **Inter-disciplinary , Hosptial-Based Elder Mistreatment Response Teams**
Alyssa Elman, Elaine Gottesman, Tony Rosen, Elizabeth Bloemen

Salon C | **Right By Your Side: The Role of Concerned Persons in Mitigating Elder Abuse**
Iggy E-Shien Chang, Sandy Regenbogen-Weiss

Workshop Descriptions

Tuesday, October 3 | 9:00am - 4:00pm

Pre-Intensive Legal Training: Article 81 Guardianship for Commissioners, Case Workers, and County Attorneys

The Article 81 Guardianship training for Commissioners, Adult Protective Services (APS) Supervisors, Case Workers, and County Attorneys training is an all-day, in-depth look at Article 81, focusing on the role of APS in guardianships. In particular, subjects covered will include:

- Pre-guardianship (APS as the petitioner, or as an appointed guardian, the court evaluator, or attorney for the Alleged Incapacitated Person)
- Pleadings
- Special remedies available under statute
- Post-appointment procedures
- Duties and responsibilities of the guardian
- Preparation of initial and annual reports

The training will also focus on current guardianship issues such as:

- Adult abuse and guardianship remedies
- HIPAA/confidentiality
- The mentally impaired
- End-of-life issues
- Housing issues

The completion of this training satisfies New York State Office of Court Administration requirements for Article 81 Guardianship Training. Attorneys will qualify for Continuing Legal Education (CLE) credits upon completion.

Hon. Lisa S. Ottley, Part Rules

Mark Maves, Esq., The Learning & Development Projects
at the Silberman School of Social Work, Hunter College

Morgan Thurston, Esq., Assistant Welfare Attorney, Onondaga
County Department of Law, New York



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 1 | Wednesday, October 4

Protecting You and Your Client's Personally Identifiable Information (PII) - **HYBRID WORKSHOP**

Each year, thousands of Americans become victims of Identity (ID) Theft. We call it a loss of financial DNA; these losses are tremendously violating, hurtful and life-changing to older adults. This workshop will focus on the impact of ID Theft and how you can minimize your exposure and your client's exposure of Personal Identifiable Information (PII) losses. Postal Inspectors will also provide a quick rundown on retaining correct information to assist with ID theft investigations.

Objectives:

- Understanding and Recognizing Identify Theft
- Prevention Tips to Minimize Victimization
- Recovering from Identity Theft
- Best Practices

Donna M. Harris, Public Information Representative, U.S. Postal Inspection Service
Kristin Walunas, Postal Inspector, US Postal Inspection Service

Track: Abuse

THIS WILL BE A HYBRID WORKSHOP PRESENTED SIMULTANEOUSLY IN A WORKSHOP AT THE ADULT ABUSE TRAINING INSTITUTE AND ON WEBEX.

Notes



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 1 | Wednesday, October 4

Understanding the Caregiver Journey: Using a Caregiver Assessment to Support Caregiver Wellbeing

Tailored Caregiver Assessment and Referral (TCARE) is a care management and planning protocol designed to support family members who are providing unpaid care. When providers identify family caregivers and ask them about their needs, preferences, willingness and ability to provide support, they gain a better understanding. Learn about the Caregiver Wellness and Respite Center (CWRC) and how its case managers use TCARE to support the autonomy and well-being of caregivers.

Objectives:

- Learn about the population of caregivers in New York State
- Recognize the value of caregiver assessments
- Become familiar with the evidence-based assessment tool, Tailored Caregiver Assessment and Referral (TCARE) and its measurable outcomes
- Overview of the Caregiver Wellness and Respite Center (CWRC) pilot project and case example

Abbey Derepentigny, Long-Term Care Specialist
New York State Office for the Aging

Linda Miller, Vice President of Government Programs T-Care

Kimberly Comisky, Assistant Director SUNY Plattsburgh – Caregiver Wellness and Respite Center

Track: Casework Practice



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 1 | Wednesday, October 4

Estate Planning: Friend or For to Financial Exploitation

In the elder abuse world, financial exploitation continues to be the most reported form of elder abuse. Once financial exploitation occurs, it is extremely challenging to recover funds and assets. In this workshop, participants will learn about utilizing estate planning to protect older adults' assets from financial exploitation. Participants will also learn about the ways that estate planning can be misused for the facilitation of financial exploitation, and ways to engage older adults about estate planning, considering psychology and culture in the approach.

Objectives:

- Identify ways that estate planning tools can be used to facilitate financial exploitation
- Identify ways to utilize estate planning to prevent financial exploitation
- Develop anti-ageist, culturally-responsive approaches to engaging older adults about estate planning

Tina Janssen-Spinosa, Manager, E-MDT, NYC Elder Abuse Center/Weill Cornell Medicine

Dina Patel, Adult and Geriatric Psychiatrist

Track: Tools, Best Practices & Partnerships

Notes _____



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 1 | Wednesday, October 4

NYC APS: Caseworker Safety Protocols

NYC's Adult Protective Services staff acknowledge and understand that interaction with clients is a cornerstone of practice. Most clients do not present threats or pose danger; however, there are cases where threats are present. This workshop will address safety tips and techniques used when engaging hostile clients.

Objectives:

- Share success stories
- Encourage incorporation of learned success
- Create a network of encouragement for developments of MDTs
- Provide resource take-aways

Sanquanette Milligan - Deputy Director, NYC-HRA-Adult Protective Services

Dolores Rodrigues - Director NYC-HRA, Adult Protective Services

Nicole Fraser - Supervisor 1, NYC-HRA Adult Protective Services

Alison Thomas - Supervisor 1, NYC-HRA Adult Protective Services

Rackel Casey - Caseworker, NYC-HRA Adult Protective Services

Gwendolyn Scott - Caseworker, NYC-HRA Adult Protective Services

Tracks: Casework Practice

Notes _____



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 1 | Wednesday, October 4

Centering Equity and Inclusion in Elder Justice Work

Diversity, Equity and Inclusion (DEI). How is DEI relevant to elder justice? Why is it worth implementing at every stage along elder justice outreach, engagement, and service provision? How can professionals assure DEI principles are reflected in practice? What are the benefits to elder justice clients? These questions and more will be discussed by presenters from Lifespan of Greater Rochester's Elder Justice initiatives.

Objectives:

- Participants will be able to define equity and inclusion pertaining to elder justice
- Participants will be able to utilize practices to identify culturally-responsive partners and services
- Participants will learn the potential impact of equitable practices on client outcomes

Leigh Goulbourne, Technical Assistance Program Coordinator, NYC Elder Abuse Center/Weill Cornell Medical

Track: Diversity, Equity & Inclusion

Notes _____



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 1 | Wednesday, October 4

Gender Based Violence and Vulnerable Adults

This presentation will address the complexities of identifying and addressing Gender-Based Violence throughout the adult and vulnerable adult protective system to decrease abuse among these populations. We will address how forms of Gender-Based Violence overlap with one another and create multiple layers of harm. We will cover the intersecting issues of mental health, substance use, and intersectional identities and how these issues often mask Gender-Based Violence and put vulnerable populations at increased risk of harm. This presentation will also identify strategies for holding offenders accountable and providing survivor-centered safety planning and referrals to victim/survivors through a trauma-informed and culturally responsive lens.

Objectives:

- Explore intersections of gender-based violence in vulnerable populations
- Develop a greater understanding of the overlapping forms of Gender-Based Violence including the common tactics of coercive and controlling behavior
- Enhance skills in recognizing and responding to these behaviors and holding individuals accountable while also maintaining safety for the workers and victims
- Identify new methods to working with victim/survivors to increase their safety and provide options for greater independence

Bonnie Allen - Assistant Director of Community Outreach, NYS Office for the Prevention of Domestic Violence

Amelia Allen - Gender Violence Prevention Specialist NYS Office for the Prevention of Domestic Violence

Track: Abuse

Notes _____



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 1 | Wednesday, October 4

Understanding the Risk: Abuse and Exploitation in Individuals with Alzheimer's or Dementia

Adult service professionals, including APS and community-based workers, are frequently the first to be contacted to provide assistance to people living with Alzheimer's or dementia during emergencies and when abuse or exploitation is suspected. This population is particularly vulnerable to abuse and exploitation, but the connection between elder abuse and dementia often goes unrecognized. As the number of people living with dementia continues to grow in New York State, challenging encounters with individuals with dementia will increase. This workshop will provide information on recognizing the warning signs of Alzheimer's and dementia, explore the safety risks for this population and provide strategies to effectively intervene in situations involving abuse, neglect, domestic violence or exploitation.

Objectives:

- Develop a greater understanding of the overlapping forms of gender-based violence including the common tactics of coercive and controlling behavior

Erica Salamida - Director of Community Outreach, NYS Coalition of Alzheimer's Association Chapters

Track: Abuse

Notes



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 1 | Wednesday, October 4

Advancing the Science: The Latest in Alzheimer's and Dementia Research

Alzheimer's disease is a global health problem with more than 6 million people living with the disease in the US alone. This workshop will review the 10 warning signs of Alzheimer's/dementia and offer an overview of this disease. We will also discuss the gains that have been made in understanding the science and biology underlying Alzheimer's and other dementias; and how these advances are leading to great strides in strategies for detection, diagnosis, therapeutic intervention and risk reduction. Additionally, we will provide an overview of the services available through the Alzheimer's Association for people living with Alzheimer's/dementia and their care partners in formal and informal settings.

Objectives:

- By the end of this workshop, participants will be able to:
- Identify the four research priorities of the Alzheimer's Association
- Understand current diagnostic guidelines and available options for early detection/diagnosis
- Identify current treatments and risk reduction strategies for Alzheimer's disease

Elizabeth Smith-Bolvin, Executive Director, Alzheimer's Association Northeastern New York Chapter

Track: Tools, Best Practices & Partnerships

Notes _____



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 2 | Wednesday, October 4

The Elder Abuse Risk Assessment and Evaluation Tool (EARAE) - **HYBRID WORKSHOP**

This workshop will discuss the Elder Abuse Risk Assessment and Evaluation Tool (EARAE) © and how it can be used by APS, OFA, and other direct service workers. This tool was developed to encourage a person-centered and standardized approach to assessing risk and outcomes. Participants will practice with the tool using a case study.

Objectives:

- Understand the creation and implementation of this innovative tool
- Understand the mechanics of the EARAE© tool
- Apply learned knowledge to a case example
- Understand the importance of maintaining a person-centered approach while using a standardized tool

Tracey Siebert-Konopko, LMSW, Lifespan of Greater Rochester

Track: Tools, Best Practices & Partnerships

THIS WILL BE A HYBRID WORKSHOP PRESENTED SIMULTANEOUSLY IN A WORKSHOP AT THE ADULT ABUSE TRAINING INSTITUTE AND ON WEBEX.

Notes



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 2 | Wednesday, October 4

Trauma-Responsive Approaches to Working with Adults

The workshop will be designed around the Four R's of a trauma-responsive approach. Participants will receive an overview of the prevalence and impact of trauma in the general population with a focus on adults at risk of harm. Participants will learn to recognize the way(s) that trauma and adversity may manifest in interactions with adults and families. Participants will learn how to respond in ways that best promote resilience and healing. Participants will also gain insight into the ways that trauma and stress impact their experience of working in human services and how to promote professional resilience.

Jenna Velez, Senior Consultant, Coordinated Care Services

Track: Abuse

Notes



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 2 | Wednesday, October 4

APS Legal Interventions

The session would review the ethical requirements for attorneys representing APS, as well as illustrating legal ethical issues that might occur in APS cases, particularly those involving guardianship

Objectives:

- Review of the APS statutes and regulations together with a brief overview of the Prevalence and Cost of Financial Exploitation Studies
- Discuss how and when DSS attorneys become involved in involuntary interventions including a discussion of their role in Access Orders, STIPSOs, POA special proceedings and guardianships.
- We will discuss involuntary interventions that derive from involvement in EMDT's and OPWDD cases
- We will discuss options for hard to place clients

Morgan Thurston, Esq, Assistant Welfare Attorney, Onondaga County Department of Law

Track: Casework Practice

Notes _____



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 2 | Wednesday, October 4

Safeguarding Animal Companions of Older Adults: Resources and Partnerships

Join team members from the American Society for the Prevention of Cruelty to Animals (ASPCA) and Urban Resource Institute's People and Animals Living Safely (PALS) to learn about how their innovative programs collaborate to provide services to pet owners experiencing domestic violence, hoarding, housing insecurity, and more. Learn what professionals should look for when working with people and animals who may be at risk.

Objectives:

- Learn about the role that animal companions may play in elder abuse and IPV cases, and how to safeguard them
- Learn about the role that animal companions may play in hoarding situations, and how to safeguard them
- Learn about the role that animal companions may play when there is housing insecurity; and how to safeguard them

Ana Hernandez, Senior Manager, Community Engagement Policy, Response and Engagement, ASPCA

Lucy Biesenbach, Training and Technical Assistance Coordinator, People and Animals Living Safely URI

Justin L. Thompson, Esq., NYC Counsel Legal Advocacy and Investigation, ASPCA

Michael Mugan, Law Enforcement Liaison, ASPCA

Danielle Emery, Director, People and Animals Living Safely, Urban Resource Institute

Track: Abuse



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 2 | Wednesday, October 4

The Many Faces of Trauma

This workshop will review the Adverse Childhood Experiences Study and provide strategies for responding in trauma-informed, survivor-centered and culturally-responsive ways to promote healing. The workshop will explore many types of traumas including complex trauma, acute trauma, historical, intergenerational trauma and racism. Participants will learn how perpetrators of Gender Based Violence use their own trauma and their victim's trauma to gain and maintain power and control. Promising strategies to promote safety for older and vulnerable adults will be explored. We will also address the impact of vicarious trauma on the helper and the importance of self-care.

Objectives:

- Present brief overview of Adverse Childhood Experiences Study, Resiliency and Healing Centered work
- Provide participants with an understanding of the many types of traumas including historical and intergenerational trauma and racism and the impacts of trauma and racism on older and vulnerable adults and how to promote healing using trauma informed, survivor centered and culturally Responsive Practices
- Inform participants of how perpetrators may use their victims' or their own trauma as tactic of coercive control to gain and maintain power
- Explore the impact of doing work with trauma survivors and offer strategies for self-care and preventing vicarious trauma

Bonnie Allen, Assistant Director of Community Outreach, NYS Office for the Prevention of Domestic Violence

Kathy Grant, Assistant Director of Equity and Inclusion, NYS Office for the Prevention of Domestic Violence

Track: Abuse



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 2 | Wednesday, October 4

The Impact of Technology on Documentation in Assessment of Abuse

Effective progress notes. What information must be included in effective progress notes? In this workshop, we will review best practices of timeliness, diligent efforts, and answering the main questions needed in each progress note. What are “observational” versus “interpretive” language. We will also explore practical ways that technology, such cell phones, tablets and scanners can assist in assessments and service delivery.

Objectives:

- Understand why are case notes and documentation important especially involving possible adult abuse?
- Key information that should be included in case notes
- Some techniques to improve your ability to record and document information
- How technology can help improve case notes and documentation

John Fella, Deputy Commissioner, Rockland DSS

Tracy Wager, Case Supervisor, Orange County Department of Social Services

Track: Casework Practice

Notes _____



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 2 | Wednesday, October 4

Physiology of Aging: What's Normal and What's Not?

Ageism gives rise to many misconceptions about aging; even among those who work with older adults. Current research is dispelling many myths about the aging process. In this workshop, Dr. Macheimer will cover what constitutes normal aging versus disease process, with a focus on persons with life-long disabilities. Learn about what's normal and what abnormal physiological changes you may expect as your clients – and you - grow older.

Objectives:

- Learn what to expect in the normal aging process
- Dispel common myths about aging
- Recognize resilience in yourself and your clients as individuals who are aging

Richard Macheimer, Professor Emeritus, Depts. of Biology and Gerontology, St. John Fisher College

Track: Casework Practice

Notes



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 2 | Wednesday, October 4

Dementia Friends New York Champion Information Session

The goal of the Dementia Friends Champion Information Session is to help community members spread awareness of dementia. At the end of the session, you will get the opportunity to choose to become a DFNY Champion and conduct your own Dementia Friends Information Session in your community. You will also be able to apply the knowledge during the session in social and work-related settings. During this interactive session, you will learn to describe dementia and be able to differentiate signs and symptoms of Alzheimer's and communicate successfully with someone living with dementia. A handbook will be provided to all participants.

Objectives:

- Describe dementia and identify the most common types of dementia
- Understand the five key messages about Dementia
- Effectively communicate with a person living with dementia
- Commit to your own Dementia Friendly Action and become a DFNY Champion

Dona Giannotti, Community Relations Manager, PSS

Track: Tools, Best Practices & Partnerships

Notes



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 2 | Wednesday, October 4

Language is the Roadmap: Trauma-Informed Interviewing and Utilizing Descriptive Language in Documentation

Language is a powerful tool to utilize when assessing and documenting abuse cases. In this workshop, participants will learn how to get to “the question” when assessing for elder abuse, implementing trauma-informed practices using anti-ageist, culturally responsive, and person-centered language. Participants will also learn how to use language effectively when documenting case visits— how to describe a client’s affect, mood, speech, environment, and more.

Objectives:

- Participants will learn what language to utilize when interviewing older adults to assess for abuse
- Participants will learn language that can be utilized to enhance the descriptive and useful nature of case notes

Florian Edwards, Senior Director of Protective Services, JASA

Dina Patel, Adult and Geriatric Psychiatrist

Track: Casework Practice

Notes



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 3 | Wednesday, October 4

Financial Exploitation and Domestic Violence - **HYBRID WORKSHOP**

Financial abuse is present in 99% of domestic violence cases and can affect survivors' ability to leave abusive relationships. Financial abuse is common in adult abuse and domestic violence. Abuse can impede a survivor's journey to self-sufficiency and independence. We will identify the intersection of domestic violence and financial exploitation for adults. We will discuss trauma-informed practices to provide financial safety planning. OPDV will provide resources from the Department of Financial Services, including reporting processes of financial exploitation cases such as identity theft.

Objectives:

- Understand the intersection of domestic violence and financial exploitation
- Understanding the impacts of financial abuse
- Providing safety planning for survivors of financial abuse utilizing trauma informed practices for assessing, engaging, and responding to survivors of financial exploitation

Nasim Sarabandi, Assistant Dir. Of Housing and Economic Empowerment, New York State Office for the Prevention of Domestic Violence

Track: Abuse

THIS WILL BE A HYBRID WORKSHOP PRESENTED SIMULTANEOUSLY IN A WORKSHOP AT THE ADULT ABUSE TRAINING INSTITUTE AND ON WEBEX.

Notes _____



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 3 | Wednesday, October 4

Trauma-Responsive Approaches to Working with Adults

The workshop will be designed around the Four R's of a trauma-responsive approach. Participants will receive an overview of the prevalence and impact of trauma in the general population with a focus on adults at risk of harm. Participants will learn to recognize the way(s) that trauma and adversity may manifest in interactions with adults and families. Participants will learn how to respond in ways that best promote resilience and healing. Participants will also gain insight into the ways that trauma and stress impact their experience of working in human services and how to promote professional resilience.

Jenna Velez, LCSW, Senior Consultant, Coordinated Care Services

Track: Abuse

Notes



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 3 | Wednesday, October 4

E-MDT Mock Case Presentation

Over the past five years, professionals across New York State have acknowledged the benefit of multi-disciplinary collaboration in the assessment and intervention of elder abuse cases. Participants will witness the incredible coordination between systems in this mock EMDT meeting, and will learn about the role that specialists play in further enhancing the work of MDTs.

Objectives:

- Participants will learn the purpose and function of an EMDT
- Participants will learn the role of each system represented in an MDT
- Participants learn the role that specialists play in enhancing the work of MDTs
- Participants will learn the format, function and benefits of EMDTs through a mock EMDT case discussion

Karen Webber, Partner, The Bonadio Group

Sanquanette Milligan, Deputy Director - Manhattan North, NYC HRA Adult Protective Services

Elaina DellaCava, Assistant Professor of Psychiatry in Medicine/ Psychiatry -Psychiatry and Geriatrics and Palliative Medicine, Weill Cornell Medicine

Arlene Markarian, Coordinator - Elder Abuse Program-Safe Observant Seniors Nassau County Family and Children's Association

Takai Forde, Associate Director of Government Affairs, JASA

Track: MDT's and EMDT's

Notes _____



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 3 | Wednesday, October 4

Person-Centered Technology to Address Aging, Social Isolation and Loneliness

Vulnerable populations, are more likely to experience social isolation and loneliness, a plight highlighted and exacerbated by the COVID-19 pandemic. This workshop shares technology-enabled resources and programs to address loneliness and social isolation, emphasizing the importance of a person-centered approach to facilitating meaningful life activities and wellness. Learn about diverse technology-enabled resources made available through the aging service system and lessons learned by Geriatric Mental Health Act.

Objectives:

- Learn negative impacts of social isolation and loneliness and how activities that facilitate meaningful life activities and wellness can promote connection and engagement
- Learn how to access online learning resources through the aging services network to combat social isolation and loneliness
- Gain knowledge in local mental health and substance use access points and how partnerships between aging, mental health and substance use providers are facilitated through the Geriatric Mental Health Act service demonstrations
- Understand how Geriatric Mental Health Act service demonstrations are utilizing different types of technology that is tailored to an individual's needs and preferences to facilitate wellness and connection

Karen Choens, Program Manager LTC Policy, NYS Office of Mental Health

Becky Preve, Executive Director, Association on Aging in New York

Tobi Abramson, Director - Mental Health Initiatives, NYC Aging

Track: Social Isolation



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 3 | Wednesday, October 4

Recognizing & Preventing Scams and Frauds That Target Older Adults

In this workshop on elder financial abuse, experts from the United States Postal Inspection Service and New York Attorney General's Office will take you behind the scenes to reveal the latest techniques being used to defraud vulnerable older adults by phone, mail, Internet, and in person, and will outline how APS staff can spot the warning signs, help prevent clients from being victimized and work effectively with law enforcement. There will also be a special emphasis on COVID-related scams.

Objectives:

- Explain how common scams and frauds work
- Raise awareness of the warning signs of scams and frauds
- Help prevent clients from being victimized
- Learn how to work effectively with law enforcement

Cassandra Walker, Associate Director of Legislative Affairs, Office of the New York State Attorney General

Donna Harris, Public Information Representative, U.S. Postal Inspection Service

Track: Abuse

Notes



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 3 | Wednesday, October 4

New York's Supported Decision-Making-Act - How We Got Here, Where Are We Going?

This panel will discuss the history of supported decision-making. Provide an overview of New York's Supported Decision-Making Act, including the law's key provisions, intended effect and motivations behind its development, challenges to the law's implementation and how they are being addressed. The panel will also speak about the benefits of SDM for older adults, as well as the obstacles to using SDM as an alternative to guardianship.

Objectives:

- Provide an overview of the law and key provisions
- History of the law related to supported decision making
- Benefits of the law and challenges to implementation

Joan Levenson, Chambers, Deputy Chief Administrative Judge for the New York City Courts

Haldan Michael Blecher, Esq., Senior Attorney, OPWDD

Morgan R. Thurston - Esq., Assistant Welfare Attorney, Onondaga County Department of Law

Hon. Kristin Booth Glen, Director, Supported Decision-Making New York

Track: Tools, Best Practices & Partnerships

Notes _____



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 3 | Wednesday, October 4

Project Lifesaver Program

The NYS Missing Persons Clearinghouse has partnered with Project Lifesaver International to provide law enforcement agencies across the state with tracking technology to help locate individuals with cognitive disorders when they go missing. The presentation will provide an overview of the program, funding options, and a live demonstration of the equipment. Participants will receive a contact list for Project Lifesaver partners (throughout New York State).

Objectives:

- Describe the DCJS Project Lifesaver Program
- Explain different funding options
- Present a live demonstration of the equipment
- Provide contact information for all Project Lifesaver partners in NYS

Cindy Neff, Manager, DCJS Missing Persons Clearinghouse

Joseph Guice, Deputy, Albany County Sheriff's Office

Track: Tools, Best Practices & Partnerships

Notes



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 4 | Thursday, October 5

The Importance of Conflict Competency Skills for Professionals Serving Vulnerable Adults - **HYBRID WORKSHOP**

Professionals serving vulnerable adults often find themselves in complex family dynamics and conflicts. Working in these situations can be stressful and can even become personal. Conflict competency skills help professionals in these situations, as well as manage their own internal emotions and biases.

In this session you will learn about conflict competency and a current project providing skills-based training to hundreds of professionals serving adult individuals with intellectual and developmental disabilities.

Objectives:

- Participants will learn about the skills that fit under the conflict competency umbrella and how these skills can support increased effectiveness and reduce stress
- Participants will learn about a series of conflict competency trainings being offered to hundreds of professionals serving individuals with intellectual and developmental disabilities
- Participants will learn about the benefits of professional circles of support and how they can help professionals develop networks, debrief challenging situations, and prevent burnout

Daniel Kos, Assistant Statewide ADR Coordinator, NYS Unified Court System, Office of Alternative Dispute Resolution Programs

Alice Rudnick, Principal Court Analyst, NYS Unified Court System, Office of Alternative Dispute Resolution Programs

Track: Tools, Best Practices & Partnerships

THIS WILL BE A HYBRID WORKSHOP PRESENTED SIMULTANEOUSLY IN A WORKSHOP AT THE ADULT ABUSE TRAINING INSTITUTE AND ON WEBEX.



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 4 | Thursday, October 5

Navigating Community Medicaid Applications and the New York Independent Assessment Process

This workshop covers navigating, assessing and qualifying your clients for Community Medicaid, including the challenges of becoming financially eligible, choosing the right program, and the independent assessment process implemented in May 2022 that is used for adults newly seeking Medicaid personal care services (PCS), consumer-directed personal assistance services, (CDPAS) and Managed Long-Term Care (MLTC) plan enrollment. We will also discuss steps to take if your clients receive a denial during the Medicaid process, including if applicants aren't found eligible for MLTC plan enrollment or the local department of social services or the managed care plan does not approve sufficient services for their needed hours of care.

Objectives:

- Learning how to plan to qualify for benefits
- Learn ways of financing the cost of long-term care
- Learn how to best support clients through the steps of NY's independent assessment process for Medicaid personal care, consumer-directed personal assistance services, and managed long term care plan enrollment
- Gain understanding the fair hearings process and differences between contesting assessment outcomes and number of hours authorized by the local department of social services or managed care plan

Frank E. Hemming, Esq, Pierro, Connor & Strauss

Karen Choens, LMSW, NYS Office of Mental Health

Louis W. Pierro Esq, Pierro, Connor & Strauss

Track: Tools, Best Practices & Partnerships



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 4 | Thursday, October 5

Restorative Steps: An Alternative Approach to Complex Cases of Elder Abuse

Guided by the voices of our clients, The Weinberg Center for Elder Justice has constructed a creative intervention aimed at promoting equity and inclusion of older adults within a restorative justice framework. This workshop will focus on our program's innovative approaches to establishing and implementing our Restorative Steps initiative in cases of elder abuse involving medical complexities and cognitive impairment. This presentation will highlight the specific restorative processes with which client-centered goals are established and achieved, ways of supporting autonomous decision-making, how these practices may vary based on the type of harm being addressed and the setting in which reconciliation occurs.

Objectives:

- Introduce the elder abuse shelter model created by the Harry and Jeanette Weinberg Center for Elder Justice and the ways its unique environment is an ideal setting for implementing restorative justice practices, while supporting client autonomy and wellbeing.
- Increase understanding of the unique intersecting individual, familial and communal issues clients face and how we evaluate competing or conflicting interests in a restorative framework when faced with barriers to resolution.
- Gain a nuanced understanding of the philosophy and implementation process for the Restorative Steps protocol developed by the Weinberg Center, and how it might be adapted to a variety of settings.

Deirdre Lok, Assistant Director and General Counsel, The Weinberg Center for Elder Justice

Rachael Domanico, Elder Justice Specialist, The Weinberg Center for Elder Justice

Track: Tools, Best Practices & Partnerships



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 4 | Thursday, October 5

Legal Ethics for APS Practice

This session would review the ethical requirements for attorneys representing APS. We will identify the ethical issues that might occur in APS cases, particularly cases involving guardianship. CLEs are pending for this workshop.

Objectives:

- This workshop will provide an overview of legal ethics for attorneys representing APS
- We will review and discuss ethical situations that an APS attorney might encounter, with special focus on guardianships.

Mark Maves, Esq., Trainer, Silberman L&DP

Track: Tools, Best Practices & Partnerships

Notes



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 4 | Thursday, October 5

Strengthening Resilience Through Consumer-Directed and Direct-Hire In-Home EISEP (Expanded In-home Services for the Elderly Program)

The session will focus on the resilience of the aging network in meeting the needs of older adults and families during challenging times. The home care workforce shortage, combined with a global pandemic, necessitated innovative solutions to service delivery throughout New York State. Area Agencies on Aging demonstrated the ability to adapt to these challenges and continued to provide personal care and socialization for older adults in a crisis-driven environment. The Expanded In Home Services for the Elderly Program (EISEP) offers not only traditional personal care through licensed home care agencies but also nontraditional models such as consumer-directed in-home services and personal care aides who are hired by the Area Agency on Aging. Area Agencies on Aging that have implemented unique nontraditional service delivery models for EISEP services will discuss their successes and challenges with providing these nontraditional service models. This session will highlight the importance of resilience and innovation in meeting both the care and social needs of older New Yorkers.

Objectives:

- Participants will define both personal and organizational resilience
- Participants will learn five advantages of consumer-directed in-home services
- Participants will be able to describe the direct-hire model of EISEP service delivery
- Participants will learn three ways EISEP services reduce social isolation

Eileen Griffin, Aging Services Program Analyst, New York State Office for the Aging

Gina Cook, Special Assistant, New York State Office for the Aging

Track: Tools, Best Practices & Partnerships



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 4 | Thursday, October 5

MDT and EMDT Success Stories Roundtable

A roundtable discussion of panelists from various counties to share success stories of their county's MDTs, EMDTs and AMDTs to encourage and foster growth and development of MDTs in New York State

Objectives:

- Share success stories
- Encourage incorporation of learned success
- Create a network of encouragement for development of MDTs
- Provide resourceful take-aways

Caren Mahar, Adult Services Specialist, OCFS

Lorraine Murray, APS Supervisor, Oswego County DSS

Nicol Dowdell, APS Supervisor, Cattaraugus County DSS/ APS

Rebecca Bradley, Abuse Services Supervisor/EMDT Coordinator, Action for Older Persons

Kasey O'Connor, AMDT Coordinator, Action for Older Americans

Track: Tools, Best Practices & Partnerships

Notes _____



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 4 | Thursday, October 5

Introducing the Safe & Together Model

Presenters will provide an overview of the Safe and Together Model principles, critical components, and mission. Participants will gain specific tools and skills for engaging with survivors and perpetrators of DV to increase safety, hold offenders accountable, promote healing and build cross-system collaborations. Participants will understand how to adapt the principles of this model to their work and clients.

Objectives:

- Provide an overview of Safe and Together Model and its relevance to vulnerable adult population
- Provide strategies staff can use to engage with survivors and perpetrators to increase safety and hold perpetrators accountable and partner with other systems
- To increase understanding and awareness of intersections of child welfare, adult protective service and domestic violence
- Provide education on safe and effective responses to domestic violence in vulnerable populations.

Candance Calabrese, Safe and Together Practice Implementation Manager OCFS;
Bonnie Allen, MA, Assistant Director of Community Outreach, NYS Office for the Prevention of Domestic Violence

Track: Tools, Best Practices & Partnerships

Notes _____



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 5 | Thursday, October 5

Partnering to Address Gender Based Violence- **HYBRID WORKSHOP**

OPDV and Alternative Dispute Resolutions Centers will highlight their system-to-system statewide partnership as a model of successful partnership to address GBV. OPDV will provide information on how agencies and systems can build partnerships with local domestic and sexual violence programs and the benefits of doing so. Participants will gain skills and tools to identify GBV and respond in survivor centered, culturally responsive trauma informed ways that promote safety and healing. Participants will understand how perpetrators of GBV use survivors' vulnerabilities as tactics of coercive control and how to support and safely refer survivors to appropriate services.

Objectives:

- Introduce and describe successful cross system partnerships to address gender-based violence
- Provide strategies to build partnerships with domestic violence service providers
- Explore intersections of gender-based violence and vulnerable populations
Provide education on how to safely and effectively respond to gender-based violence in vulnerable populations

Bonnie Allen, Assistant Director of Community Outreach, NYS Office for the Prevention of Domestic Violence

Daniel Koos, Assistant Statewide ADR Coordinator, New York State Unified Court System Office of Alternative Dispute Resolution Programs/Community Dispute Resolution Centers

Track: Abuse

THIS WILL BE A HYBRID WORKSHOP PRESENTED SIMULTANEOUSLY IN A WORKSHOP AT THE ADULT ABUSE TRAINING INSTITUTE AND ON WEBEX.



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 5 | Thursday, October 5

The Power of Community Partnerships: Mobilizing Your Network

Adult service professionals share a mission to develop, coordinate and deliver services to address the health and social needs of the adults in our communities. Given the rate of growth in the older adult population, coupled with staffing and other resource challenges, it has become increasingly important to work within our networks to ensure New Yorkers receive the care and support services they deserve. Creating sustainable community partnerships has become a critical strategy in our daily work to increase reach and has been shown to have substantial impacts on health and cost outcomes. This workshop will review current barriers to accessing services in communities and explore the impact of service delivery through partnerships. We will review steps for evaluating and creating successful partnerships, including the utilization of non-traditional partners. Lastly, we will highlight examples of effective cross-sector partnerships through a case study review.

Objectives:

- Identify barriers to accessing services in our communities
- Identify the benefits of cross-sector partnerships
- Evaluate, assemble and mobilize a network of community partners

Erica Salamida, Director of Community Outreach, NYS Coalition of Alzheimer's Association Chapters

Track: Tools, Best Practices & Partnerships

Notes _____



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 5 | Thursday, October 5

Integrating Self-Care into Your Life

Returning to work with vulnerable populations in a post-pandemic world is a high-stress endeavor. This interactive workshop engages participants in a discussion of self-care, wellness and how it impacts health and job functioning. The role of self-care in decreasing the effects of stress is discussed. The role of motivation and the application of wellness coaching techniques to starting and maintaining wellness activities will be taught. Each attendee will engage in planning and initiating a self-care plan that focuses on making one positive change in the next six weeks.

Objectives:

- Define the 7 core areas of wellness and self-care
- Explain the role of motivation in behavioral change
- Select a feasible self-care activity to implement
- Plan and implement one new self-care/support activity rooted in their primary motivation for self-care

Stacey B. Plitcha, Professor, CUNY Graduate School of Public Health

Track: Tools, Best Practices & Partnerships

Notes _____



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 5 | Thursday, October 5

Inter-disciplinary, Hospital-Based Elder Mistreatment Response Teams

Elder mistreatment (EM) is common and has serious consequences but is under-detected and under-reported. Clinical encounters in the Emergency Department (ED) and hospital offer a potential opportunity to identify older adults experiencing mistreatment and to initiate intervention. However, busy ED and hospital providers have neither adequate time to focus on this nor clear protocols for appropriate next steps when mistreatment is suspected or identified. To ameliorate the above concerns, interdisciplinary ED/hospital-based teams represent a promising care model to improve identification and intervention in elder mistreatment. Two model programs have been developed: the Vulnerable Elder Protection Team (VEPT) (launched in 2017 at Weill Cornell Medicine / New York Presbyterian Hospital) and the Vulnerable Elder Services, Protection, and Advocacy (VESPA) (launched in 2020 at the University of Colorado). Both have received funding, and re-funding, from their state's Office of Victim Services. This is a funding source available in all states to support programming for victims of crime. The hope is that these teams increase identification of and intervention for EM victims while also decreasing the burden on frontline hospital providers. At the heart of both programs are social workers who have EM expertise and are able to provide support to the medical team, patients, and their concerned friends/family. They also identify collateral supports make community referrals, and report to authorities as appropriate. Social workers work in conjunction with the team's medical providers provide holistic and comprehensive care and assessments. VEPT and VESPA share important core similarities but also have developed differently because of the environment and existing resources in which they were created. This session will describe the development of these programs and compare and contrast them.

Objectives:

- Recognize the value of hospital-based multidisciplinary elder mistreatment response teams
- Appreciate the importance of the social worker on these teams
- Appreciate how these teams may be adapted to fit the unique needs of an institution

Alyssa Elman, VEPT Supervising Social Worker, Weill Cornell Medicine

Elaine Gottesman, VEPT Social Worker, Weill Cornell Medicine

Tony Rosen, Program Director, VEPT Associate Professor of Emergency Medicine, Weill Cornell Medicine

Elizabeth Bloemen, Assistant Professor of Geriatrics, University of Colorado School of Medicine

Track: MDT's and EMDT's



SCAN

Workshop
Evaluation

Workshop Descriptions

Session 5 | Thursday, October 5

Right By Your Side: The Role of Concerned Persons in Mitigating Elder Abuse

Most elder abuse victims are underserved by systems. But that does not mean that there no is awareness of the abuse. Learn how concerned persons - relatives, friends, neighbors – uncover abuse, hearing it through walls, witnessing it, observing the decline of victim. Learn about the first service dedicated to concerned persons to help relieve their stress while providing information and guidance without judgment or pressure

Objectives:

- Understand the pivotal, caring, and courageous roles that concerned persons assume in the lives of mistreated older adults
- Understand the impact of elder abuse on concerned persons
- Learn how to incorporate the Elder Abuse Helpline for Concerned Persons into interventions, and how it can support frontline staff and positively impact elder abuse outcomes.

Iggy E-Shien Chang, Postdoctoral Associate in Medicine, Weill Cornell Medicine

Sandy Regenbogen-Weiss, Program Manager -The Wellness Center & Interim Program Manager - The Elder Abuse Helpline for Concerned Persons, Weill Cornell Medicine

Track: Abuse

Notes



SCAN

Workshop
Evaluation

Travel & Accommodation Policy

Travel Reimbursement

Participants who travel a distance of 35 miles or more from their homes or place of business are eligible for reimbursement for miles traveled. Participants taking Amtrak should purchase their own tickets and, upon submission of receipt and ticket stub will be reimbursed for the cost.

Lodging

Participants are eligible for overnight lodging if they must travel 50 miles or more one way from their home or workplace to the training site; or, if travel is one hour or more one way to the training site (whichever is closer). In either case, lodging will be paid by Silberman School of Social Work – Learning & Development Projects at Hunter College CUNY for NYS or County employees and Presenters.

Single Room Occupancy

Participants who are eligible for lodging will be provide a single room at no additional charge. Reservations are made by Silberman School of Social Work, if you need to cancel please inform us in writing. If you have any questions on travel or have special needs, please contact Jerry Antonatos at jerry.antonatos@hunter.cuny.edu.

Any non-governmental employee (NYS or local County) or non-presenters are responsible for the cost of a room.

Meal Per Diem Rates

- Breakfast and dinner are reimbursable for participants that are on overnight travel status.
- Participants will be reimbursed up to a maximum of \$5 for breakfast and \$15 for dinner. Receipts are no longer required.
- Reimbursement forms are included in the conference packet.

Registration

Click the button below if you do not have access to HSLC to register for the 2023 AATI.

REGISTER



AATI



The Learning & Development Projects

Silberman School of Social Work

Geoffrey Rogers

Director

Olive Lyons

Project Manager

Desiret Colon

Project Coordinator

Dwayne Farris

Curriculum Developer

Jerry Antonatos

Director of Finance
and Administration

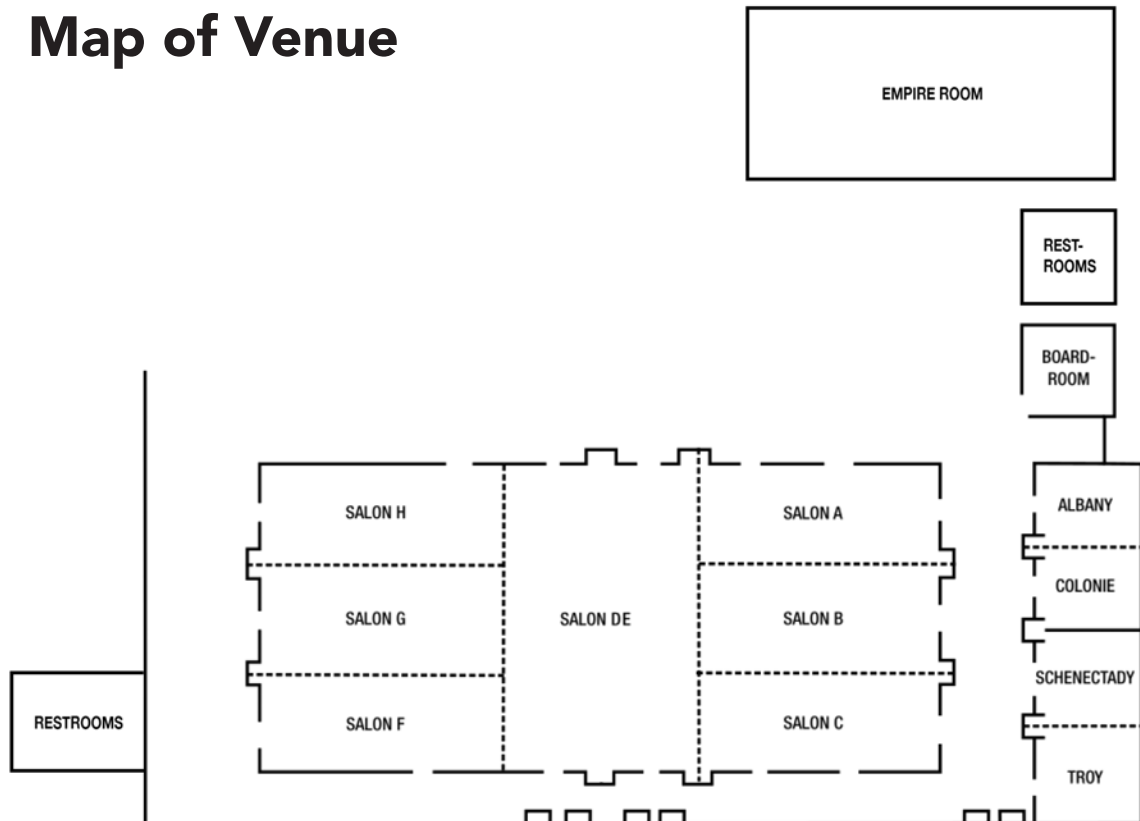
Hotel Accommodations

Marriott Hotel

[189 Wolf Rd](#)
[Albany, NY 12205](#)



Map of Venue





Notes



Join the Conversation

#AATI2023

Learning & Development Projects
© Lois V. Samuel J. Silberman School of Social Work at Hunter College 2023.
All rights reserved

2180 Third Avenue, New York, New York 10035